SML SPACE MAINTENERS LABORATORIES

ZYPPAH Professional – Hybrid Oral Appliances®

- 63760KS Zyppah K
  Vacuum form with upper posterior lingual attachment button

- 63760TES Zyppah T
  Vacuum form with upper posterior lingual attachment button and lower tongue elevators

- 63760HLS Zyppah HL
  (Lower Only) Acrylic lower with posterior extensions

- 63225AHS Dorsal Zyppah Hybrid
  Adjustable Dorsal with posterior extensions

- 63250AHS Herbst Zyppah Hybrid
  Adjustable Herbst with posterior extensions

NOTE: All Zyppah designs may be viewed at www.SMLglobal.com

BEFORE SUBMITTING TO LAB:

☐ PRESCRIPTION - Make sure all appropriate sections are completed.

☐ STONE MODELS - Be sure to get doctor’s final approval on models (to ensure accuracy and completeness). Trim models as small as possible.

☐ DIGITAL RECORDS - If applicable, send digital patient files to www.SMLglobal.com/digital

☐ ACCURATE CONSTRUCTION BITE - Include for all cases where acrylic occlusal coverage or mandibular repositioning is required.

☐ PACKAGING - Sturdy cardboard box (provided upon request) is required. Fill box completely with packing material. Wrap models carefully and individually.

Terms and conditions on reverse

REV.H. AUG.2016
TERMS AND CONDITIONS

LABORATORY APPLIANCES

TERMS:
All invoices are due 15 days from invoice. A 1.5% interest charge will be added to all invoices not paid by the due date. If legal action is required to obtain payment, SML is entitled to attorney fees.

LIABILITY RELEASE STATEMENT
SML provides appliances and laboratory services as prescribed by a licensed Dental Practitioner. We can assume no responsibility for techniques used and their use and/or misuse by the prescribing doctor, staff, or their patients.

APPLIANCE WARRANTY AND CONDITIONS
Our ability to provide a quality appliance begins with YOU. Please take the time to help us provide an accurate set of working casts and a construction bite. Although we pride ourselves in our craftsmanship, our appliances are only as good as the records provided for their fabrication.

SML can only guarantee that our custom made appliances will fit the working cast(s) provided for their construction. Materials and workmanship on all appliances are guaranteed for 90 days. If an appliance fails within this period, SML will remake or repair the appliance at no charge. This warranty does not cover appliance loss, patient abuse, or changes in the dentition during this period that would necessitate the need for a new appliance. All returns are subject to taxes, as well as FDA, model pour-up and shipping fees.

SLEEP APPLIANCE WARRANTY AND CONDITIONS
Materials and workmanship on all custom made sleep appliances are guaranteed for a period of 3 years. This warranty does not cover appliance loss, patient abuse, or changes in the dentition during this period that would necessitate the need for a new appliance. All returns are subject to taxes, as well as FDA, model pour-up and shipping fees.

REMAKES

IMPORTANT NOTE: While SML understands that many patients depend upon their devices for improved and continued health, requests for a total remake - while the patient continues to use the current appliance - should be neither expected by the dentist nor promised to the patient.

If an appliance does not fit your patient, follow these steps:
1. Send us a new accurate cast(s) or a digital impression along with a new bite registration.
2. Return the appliance that needs to be remade along with the original working casts used in its fabrication. These casts were returned to you with the original shipment of the appliance!
3. If the returned appliance does not fit the patient and does not fit the original working casts SML will fabricate a new appliance on your new casts at NO CHARGE.

WHAT IS REQUIRED FOR WARRANTY COVERAGE

NOTE: Revamping or modifying of a broken device is considered standard procedure for warranty cases.

Original appliance, impressions/models and bite must be returned to SML.
In the event of a fit problem, original impressions/models and bite used to fabricate the appliance must be provided in addition to new impressions and bite in the interest of ensuring accurate modifications and repairs to the original appliance.
If new casts or impressions are required, simple refitting will be attempted under warranty. Should this necessitate a charge for unwarranted reasons, minimal or reasonable charges will be kept to a minimum or reasonably reduced level.
Replacement screws and/or hinges may be provided in exchange for lost or defective screws and hinges - and will be credited upon return of the old parts.

WARNING

Many appliances are fabricated from stainless steel, nickel titanium and acrylic. Stainless steel contains small amounts of nickel and chromium. Nickel titanium contains nickel. Acrylic is processed with methyl methacrylate. A small number of the population is known to be allergic to these materials. Should an allergic reaction occur, advise the patient to consult a physician.

ADDITIONAL NOTES: